## General information Huisartsenpraktijk Hogeweg

<u>Huisartsenpraktijk Hogeweg</u> consists of an experienced team of General Practitioners, Doctor's Assistants and Practice Support staff.

#### Contact

For <u>urgent matters</u>, you can always contact us <u>by telephone</u>;

08.00 - 17.00: Tel: 020 6653 893 during the day **NB** Only press 1 for emergencies 17.00 - 08.00: Tel: 088 0030 600 after office hours (<u>Huisartsenpost</u>)

Register at our <u>patient portal</u> and install the '<u>uw zorg online app</u>'.

If you have a non-urgent question? Then you can quickly and reliably use our patient portal or contact us by telephone.

We can be reached by telephone on business days during the hours:

08.00u - 12.00u (8 am- 12 pm) 14:00u - 17.00u (2 pm- 5 pm)

#### **Practice visit**

Use the <u>patient portal</u>, '<u>uw zorg online app</u>' or call the practice to schedule an appointment with your family doctor.

Note: Booking your appointment online is only possible for appointments at the practice. If you want to book a telephone appointment please call the practice.

Please Note: during an appointment only one health issue can be discussed.

**NB** If you want to cancel your appointment? Please cancel at least <u>24 hours</u> in advance. Otherwise, we will be forced to charge you. This amount will not be covered by your insurance company and you therefore have to pay for it yourself.

### Requesting a repeat prescription

You can request your repeat prescriptions for chronic medication quickly and easily via our <u>patient portal</u> or install the '<u>uw zorg online app</u>'. Please note: you need an account for <u>the patient portal</u> to request repeat prescriptions.

You can request your repeat prescriptions for chronic medication by calling the practice 020 6653 893 option 2.

No patient portal account yet? You can find information at our website; https://www.huisartsenhogeweg.nl/

# View your medical records

Your GP stores your medical data on a computer. You can log in securely via the app. That way, you have your health information at hand.

## Advice on medical questions

The assistant gives medical advice based on your questions. These can also be reached at <a href="https://doi.org/10.2016/j.nl">thuisarts.nl</a>