# **General information Huisartsenpraktijk Hogeweg**

[Huisartsenpraktijk Hogeweg](https://www.huisartsenhogeweg.nl/) consists of an energetic and experienced team of general practitioners, doctor's assistants and practice support staff.

# **Contact**For urgent matters, always contact us by telephone; 08.00u - 17.00u:  **020 6653 893 during the day (press 1 for emergency)17.00u - 08.00u:  088 0030 600 after office hours**

Register at our [patient portal](https://huisartsenpraktijkhogeweg.uwzorgonline.nl/inloggen-en-registratie/app/) and install the ‘[uw zorg online app](https://uwzorgonline.nl/)’.

Do you have a non-urgent question? Then you can quickly and reliably use our patient portal or contact us by telephone.

We can be reached by telephone on working days at the following times:

08.00u - 12.00u
14:00u - 16.00u.

(In case of emergency, we are available from 8 a.m. to 5 p.m)

**Practice visit**

Use the [patient portal](https://huisartsenpraktijkhogeweg.uwzorgonline.nl/inloggen-en-registratie/app/) or the ‘[uw zorg online app](https://uwzorgonline.nl/)’ to schedule an appointment with your family doctor.

Would you rather not schedule an appointment through the app? You can also schedule an appointment through the assistant: **020 6653 893 option 3.**

Do you want to cancel your appointment? Please do so at least 24 hours in advance. Otherwise, we unfortunately will be forced to charge you. This amount will not be covered by your insurance company and you therefore have to pay for it yourself.

## Digital appointment or consult by phone with a GP

To speak to a doctor online or by phone about your health complaint, various options are offered to schedule a video consultation, online consultation (app or site) or consultation by phone. You can make the appointment through the [patient portal](https://huisartsenpraktijkhogeweg.uwzorgonline.nl/inloggen-en-registratie/app/) or the ‘[uw zorg online app](https://uwzorgonline.nl/)’, you can also use the assistant to schedule an appointment.

One of the possibilities is to agree on a fixed time and choose which GP you will see. At the appointed time, both you and the doctor open the video consultation when scheduled or the GP will reach out to you by phone.

# **Request a repeat prescription**

You can request your repeat prescriptions for chronic medication quickly and easily via our [patient portal](https://huisartsenpraktijkhogeweg.uwzorgonline.nl/inloggen-en-registratie/app/) or install the ‘[uw zorg online app](https://uwzorgonline.nl/)’. **Please note:** you need an account for [the patient portal](https://huisartsenpraktijkhogeweg.uwzorgonline.nl/inloggen-en-registratie/app/) to request repeat prescriptions.

You can request your repeat prescriptions for chronic medication by calling the practice **020 6653 893 option 2.**

No patient portal account yet? You can find information at our website; <https://www.huisartsenhogeweg.nl/>

# **View your medical records**

Your GP stores your medical data on a computer. You can log in securely via the app. That way, you have your health information at your fingertips.

**Advice on medical questions**

The assistant gives medical advice based on your questions. These can also be read at [thuisarts.nl](http://thuisarts.nl/) and [https://gpinfo.nl/'](https://gpinfo.nl/%27)